



## RMM2025 TERMS AND CONDITIONS AND PRIVACY POLICY

### The REC Market Meeting 2025 registration fee includes:

- Access to all sessions during the REC Market Meeting 2025 conference
- A copy of the meeting programme
- Access to the conference app
- Online access to presentations (after the event)
- Refreshments and lunch
- Attendance to the Get Together and the Dinner Party

### Payment

We only accept the payment options available on the [www.recmarket.eu](http://www.recmarket.eu) website – based on credit cards - for the REC Market Meeting conference 2025. After registering, you will receive a confirmation of your registration by e-mail including a receipt in PDF format (within 24 hours). Payment must be completed prior to the conference. In the event that payment has not been completed before the start of the conference, the delegate will be asked to provide credit card payment on-site. In the absence of payment, RECS reserves the right to refuse entry. Before travelling to the meeting, we recommend that you check with your finance department to ensure that payment has indeed been settled.

### Cancellation policy

Cancellations made within 48 hours of receipt of registration will be eligible for a full refund. Cancellations received in writing more than two months prior to the start of the event will be refunded for 50% of the ticket fee. Cancellations received in writing less than two months before the starting date of the event will not receive a refund and you will be liable for 100% of the invoiced amount. However, a substitute delegate can be named at any time before the event starts or a conference voucher (with the same value; valid for one year) will be offered. A voucher does not guarantee the availability of a conference place. If the conference cannot be held due to force majeure circumstances, the organisers will endeavor to host a postponed conference. Tickets which have been paid for in full, will remain valid on the new conference date. If no alternative arrangements can be made, RECS Energy Certificate Association retains the right to cancel the event without providing restitution.

### RMM ticket-sharing policy:

RMM tickets belong to the organisation or individual that purchased them. During the purchase process the purchaser must state the name, occupation and organisations of the individual to whom the badge will be allocated.

Ticket-sharing - when two or more individuals enter the conference at the same time by sharing a single badge - is not allowed in any circumstances.

### Important notes

The registration/booking form constitutes a legally binding contract. It may be necessary for reasons beyond the control of RECS Energy Certificate Association, to change the content and timing of the programme, the speakers, the date or the venue.



## Privacy policy

At RECS International we respect the privacy of all visitors to our website. By submitting your data you agree to receive periodic event-related marketing material from RECS Energy Certificate Association and the organising committee of the REC Market Meeting. Your name, job title and company name will be included in the delegate list for the REC Market Meeting conference, which will be distributed during the REC Market Meeting and to our sponsors before the event. This information will also be added to the conference app. Through the conference app, delegates may request to contact each other and exchange personal contact details. Pictures, videos and recordings may be taken onsite at the REC Market Meeting and may be used for marketing purposes. After the REC Market Meeting pictures will be made available at the website in a special password protected webpage. If you wish to be excluded from the delegate list, app, pictures, videos and recordings, please email the [secretariat@recs.org](mailto:secretariat@recs.org).

We value your privacy greatly and will never rent, lease or sell your information to anyone outside of the RECS Energy Certificate Association secretariat or the organising committee of the REC Market Meeting. If you do not wish to receive further correspondence from us, please unsubscribe by returning the newsletter to [secretariat@recs.org](mailto:secretariat@recs.org), with “unsubscribe” in the heading.

## What personal data we collect and why we collect it

We use website plugins for the [www.recs.org](http://www.recs.org) and [www.recmarket.eu](http://www.recmarket.eu) websites to sell tickets for the REC Market Meeting and other RECS events.

We collect personal data that will be filled in during the ticket-registering and checkout processes. This data will be saved in our records without a definitive ending date.

We need this data to check attendance and payments for the REC Market Meeting event, as well as to communicate with delegates and prospective delegates.

## Cookies

Cookies are only set to track whether a user is eligible for a Member-ticket. To be eligible a user must either be able to login into the [www.recs.org](http://www.recs.org) website, or select a member-company. Both these options are then saved in a session-cookie. These cookies can be cleared by the browser at the user's request.

Analytics / third party cookies

**We don't use any analytics or third party cookies at this time.**

This may change in the future.